



*First Judicial District of Pennsylvania  
Procurement Unit  
368 City Hall  
Philadelphia, Pennsylvania 19107  
(215) 683-7940  
(215) 683-7942 Fax  
<http://courts.phila.gov>*

Marc Flood, Esquire  
Deputy Court Administrator

February 11, 2015

Dear Prospective Vendor:

You are invited to submit a proposal for an **Electronic Based Evidence Presentment Solution, inclusive of any related equipment, peripherals, and/or applicable services**, for installation within various courtrooms (approximately 42) located within the Juanita Kidd Stout Center for Criminal Justice facility ("Stout Center"), Philadelphia, Pennsylvania, in accordance with the enclosed Request for Proposal (RFP).

All proposals must be submitted in *five (5) copies* to: Stout Center's Electronic Evidence Presentment Solutions RFP, *First Judicial District of Pennsylvania, Procurement Unit, 368 City Hall, Philadelphia, Pennsylvania 19107.*

***Proposals must be received in a sealed envelope at the above address no later than 3:00 P.M., Friday, March 13, 2015.*** Late proposals will not be considered regardless of the reason.

All questions should be directed, in writing, no later than **3:00 P.M., Tuesday, February 24, 2015**, to Robert DeEmilio, Procurement Unit, First Judicial District of Pennsylvania, 368 City Hall, Philadelphia, PA 19107 via email to [Robert.deemilio@courts.phila.gov](mailto:Robert.deemilio@courts.phila.gov) or via fax at (215) 683-7942. All vendors will be provided with answers to questions asked by any one vendor.

**Prior to submission of questions and/or proposals, a mandatory tour of the Stout Center facility will be conducted at 3:00 P.M., Thursday, February 19, 2015. Please meet representatives of the FJD in the Stout Center's lobby area. Any vendor wishing to provide a proposal must attend this tour.**

We expect that evaluation of the proposals and selection of the vendor will be completed as soon as possible and all bidders will be notified.

Sincerely,

A handwritten signature in cursive script that reads "Marc Flood" followed by a small flourish.

Marc Flood, Esquire  
Deputy Court Administrator

Enclosure: Request for Proposal

First Judicial District of Pennsylvania

Request for Proposal

for

Electronic Based Evidence Presentment Solution

Procurement Unit  
February 11, 2015

## TABLE OF CONTENTS

A.	Background	Page 3
B.	Scope of Task	Page 3
C.	Issuing Office	Page 4
D.	Information Required from Vendor	Page 4
	1. Statement of Problem	Page 4
	2. Work Plan	Page 4
	3. Personnel	Page 5
	4. Cost and Price	Page 5
E.	Criteria for Selection	Page 5
	1. Vendor's Qualifications	Page 5
	2. Personnel Qualifications	Page 5
	3. Understanding the Problems and Needs	Page 5
	4. Cost	Page 5
F.	Additional Conditions Governing the Procurement Process	Page 5
	1. Rights Reserved	Page 6
	2. Conditions of Bidding and Instructions	Page 6
	a. Preparation of Proposals	Page 6
	b. Acceptance and Rejection of Proposal	Page 6
	c. Surety for Proposals	Page 6
	d. Penalty for Failure to Execute Contract	Page 7
	e. Disadvantaged Minority, Women and Disabled Owned Business Enterprises (M/W/DSBE)	Page 7
	f. Nondiscrimination	Page 7
	g. Prevailing Wages	Page 8
	h. Qualifications to Do Business	Page 8
	i. Prohibition on Foreign Corporations	Page 8
	j. Rejection of Collusive Bids	Page 9
	k. Rejection of Proposals	Page 9
	l. Incurring Costs	Page 9
	m. RFP Amendments	Page 9
	n. Proposal Amendments and Rules for Withdrawal	Page 9
	o. Negotiation of Contract	Page 9
	p. Anti-bribery	Page 9
	q. Offer of Gratuities	Page 9
	r. Restrictions on Contact with FJD Personnel	Page 9
	s. Restrictions on the Use of Former Judiciary Personnel	Page 9
	t. Conflict of Interest	Page 10
	u. News Releases	Page 10
	v. Public Disclosure	Page 10

**A. Background**

The Juanita Kidd Stout Criminal Justice Center (“Stout Center”) is the Philadelphia county criminal courthouse for the First Judicial District of the Commonwealth of Pennsylvania (“FJD”). Statistics indicate that over sixty thousand (60,000) criminal cases are heard in the Stout Center each year.

In order to continue its objective of providing/enhancing the use of evolving technology in the Stout Center’s Courtrooms, and in an effort to promote the cause of justice, the FJD issues this Request for Proposal (“RFP”) for qualified vendors to provide electronic based evidence presentment solutions for each of the approximate forty two (42) courtrooms within the Stout Center. The goal of this project is to ensure that these courtrooms have the technology and functionality for court litigants (prosecutors and defense attorneys) to present electronic video, images, audio, and document evidence in the courtroom.

**B. Scope of Task**

This RFP contains instructions governing the proposals to be submitted and the material to be included therein; a description of the services to be provided, requirements that must be met to be eligible for consideration, general evaluation criteria, and other requirements to be met by each proposal. The services required may include, but are not limited to, the design, integration, programming, maintenance and warranty of the requisite electronic evidence presentment system. **The Vendor shall provide all personnel and equipment necessary to provide these services.**

The FJD desires to engage a Vendor to provide the technology component(s) and communication infrastructure that will be installed in various courtrooms in the Stout Center allowing for full technology and functionality for court litigants to present electronic video, images, audio, and document evidence in the courtroom. This electronic presentment system is intended to enable court litigants to provide electronic-based evidence from a mobile device, through a digital projector, onto a retractable screen that is located in the courtroom. Applicable to approximately forty two (42) courtrooms within the Stout Center, each courtroom will require:

- One (1) retractable projector screen;
- One (1) set of ceiling mounted projector speakers;
- Network and WiFi connectivity;
- Remote control accessibility of above.

A *mobile device* can be defined as a laptop, tablet, smart phone, or a mobile storage device (thumb drive) connected to the FJD’s networked PC located within the courtroom.

The *Digital projector* should be compatible with the FJD’s network and be WI-FI accessible, Bluetooth compatible, and have the ability to recognize and be recognized by a mobile device. The digital projector should have the ability to recognize and be recognized and connect with all common evidence based applications in both the Apple and Android formats and display Microsoft Office file formats, all video formats, all electronic image formats, all audio formats, and any other commonly used office based application. The digital projector shall have adjustable controls for focusing, magnifying zooming, dimming, brightness and other functions necessary to provide a clear display. It should identify and detail specific aspects of the presented evidence. The projector and connecting software should have the capability of providing stop-action, annotations, and screen prints to local printers. In addition, the projector should have the capability to connect to speakers over the WI-FI network. The projector should be able to accept all WI-FI formats including 802.11a/b/g/n and be Bluetooth compatible. The projector should be connected to the FJD’s network and have IP address capability.

The *screen* should be retractable into an enclosed portion of the courtroom ceiling and be operated by remote control access.

In addition to the requisite equipment needs, the following represents the Selected Vendor's service and installation requirements for this solicitation, including, but not limited to:

- Installation should minimally impact the overall design of the courtroom and be consistent with the operational flow of the courtroom;
- Coordinated construction and installation in the courtrooms will be needed to minimize disruptions to courtroom operations. All participating vendors are requested provide their solutions for installation during nontraditional hours. Please note that all proposed schedules must be subsequently coordinated with the Stout Center's facility manager;
- A detailed cost proposal is required which will itemize all costs per courtroom, cost per category, cost per item and include total equipment, labor and other charges;
- Vendor should provide assessments and impact on existing electrical loads to determine if adjustments are necessary to electrical outputs;
- The Vendor is required to provide a plan and timetable for the installation inclusive of a model installation to ensure the final product is acceptable to FJD standards;
- The Vendor should provide documentation pertaining to training, support and maintenance;
- The Vendor should provide a description of the system functionally including manuals, written documentation and any other related references;
- The Vendor shall ensure that all suggested equipment is compliant will all applicable ADA laws, as applicable;
- The Vendor should include the names, resumes and qualifications of executive, managerial and technical personnel who will be engaged in the project. Include their experience in the services to be provided, how long they have been with your business, and the responsibilities that they will have for the project;
- The Vendor should list references for projects that they have completed which required similar experience and expertise. Please provide contact information for each listing.

**C. Issuing Office**

The FJD is the sole point of contact with regard to all procurement and contractual matters relating to the services described herein. The FJD is the only office authorized to change, modify, amend, alter or clarify the specifications, terms and conditions of this RFP. The FJD reserves the right to cancel this RFP at any time. All communications regarding this procurement must be in writing and addressed (via U.S. Mail, fax, or email) to:

First Judicial District of the Commonwealth of Pennsylvania  
Procurement Office  
Philadelphia City Hall, Room 368  
Philadelphia, PA 19107  
Attention: Marc Flood, Esquire  
Fax Number: (215) 683-7942  
[Marc.flood@courts.phila.gov](mailto:Marc.flood@courts.phila.gov)

**D. Information Required from Vendor**

Vendors' responses must be submitted in the format outlined below. To be considered, the proposal must respond to all the requirements of the RFP. *Any other information thought to be relevant, but not applicable to the enumerated categories, should be provided as an appendix to the proposal.*

**1. Statement of the Problem**

State in succinct terms your understanding of the problem presented or the services required by this RFP.

**2. Work Plan**

Please describe in detail how the proposed Electronic Based Evidence Presentment solution will meet or exceed the requisites of this RFP.

3. **Personnel**  
Include the names, resumes and qualifications of executive, managerial and technical personnel who will be engaged in the project. Include their experience in the services to be provided, how long they have been with your business, and the responsibilities that they will have for the project. List references and similar projects requiring like experience and expertise in which specific personnel have been involved.
4. **Cost and Price**  
This information is required to support the reasonableness of your proposal. Vendors are requested to itemize their cost proposal.

**E. Criteria for Selection**

All responses from Vendors will be reviewed and evaluated by a Committee of personnel selected by the FJD. This Committee will recommend for selection the proposal that most closely satisfies the requirements of the RFP and the needs of the FJD.

1. **Vendor's Qualifications**  
This refers to the ability of the Vendor to meet all the terms of the RFP, especially the quality, relevancy, and recency of projects completed by the Vendor.
2. **Personnel Qualifications**  
This refers to the competence of professional and technical personnel who would be assigned to the job by the Vendor. Qualifications of professional personnel will be measured by experience, with particular reference to experience on similar projects described in the RFP.
3. **Understanding the Problem and Needs**  
This refers to the Vendor's understanding of the needs and/or problems generated by the project specified in the RFP, the objectives in asking for the services and the nature and scope of the work involved.
4. **Cost**  
This factor will be weighted heavily but will not necessarily be the deciding factor in the selection process.

**F. Additional Conditions Governing the Procurement Process**

Vendors must be aware of the following additional conditions governing this procurement:

1. **Rights Reserved**  
Upon determination that its best interests would be served, the FJD shall have the right to:
  - Cancel the procurement at any time prior to the Contract award;
  - Amend this solicitation at any time prior to bid closing time and date;
  - Refuse to consider proposals which do not conform to solicitation requirements. One copy of any proposal which is returned as nonconforming will be retained by the FJD for documentation purposes;
  - Require Vendors, at their expense, to submit written clarification of proposals in any manner or format that the FJD may require;
  - Require that all proposals submitted in response to this solicitation, upon receipt by the FJD, become the property of the FJD;
  - Invite Vendors, but not necessarily all, to make an oral presentation. The FJD further reserves the right to limit the number of Vendors invited to make such a presentation or demonstration;
  - Allow no additions or changes to the original proposal after the due date specified herein, except as may affect all Vendors;
  - Award in part or reject any and all proposals in whole or in part;
  - Reject the proposal of any Vendor in default of any prior contract or for misrepresentation of experience presented;
  - Request information in response to a "Best and Final" proposal from one or more Vendors;
  - Allow a Vendor to remedy, in writing, any deficiency which is not material.

## 2. **Conditions of Bidding and Instructions**

The foregoing proposal is subject to the following conditions and instructions, all interpretations of which shall be at the sole discretion of the FJD.

### **a. Preparation of Proposals**

- i. Proposals must be written in ink or typewritten, shall be signed and placed in a sealed envelope or carton. The proposal must be signed by the owner if a sole proprietor or by a general partner if the Vendor is a partnership. If the Vendor is a corporation, the proposal must be signed by the president or vice-president and attested to by the secretary, treasurer or assistant secretary or treasurer and must bear the corporate seal. A corporate Vendor, in the alternative, may execute a proposal other than by the formality set forth above, by signing such proposal by an officer, employee or agent having express authority by reason of a power of attorney identifying such officer or agent by name and title, which power of attorney shall bear the corporate seal and be attached to the proposal. A Vendor must indicate whether it is authorized to do business in Pennsylvania and document, if applicable, the place of incorporation.
- ii. Alterations or changes to any part of this proposal will be sufficient reason for rejection.
- iii. No proposal will be considered if not actually received at the designated office at the time specified in the proposal. Timely delivery shall be judged by the date of actual receipt.
- iv. To be considered, Vendor must submit a complete response. A proposal which is incomplete, obscure, conditional, unbalanced, containing additions not called for or irregularities of any kind including alterations or erasures, may be rejected as informal and void the response entirely.
- v. No proposal shall be withdrawn for 60 days from the date of the deadline specified for submission of proposals, except as otherwise provided herein. Vendors may be given permission to withdraw a proposal before opening upon receipt of written notification or by personal request of the Vendor, of which request must be submitted no later than forty-eight (48) hours before the time fixed for the opening and consideration of proposals.
- vi. No change in prices, terms and conditions will be considered after the deadline for submission of proposals.

### **b. Acceptance and Rejection of Proposals**

- i. The FJD reserves the right to reject any and all proposals, to waive technical defects, and to accept or reject any part of any proposal if, in its judgment, the best interests of the FJD are not thereby served.
- ii. No award will be made to any Vendor who is in default of any bid, purchase order, or contract with the FJD or its components, prior to the date of the RFP under consideration.
- iii. All responses accepted by the FJD shall become binding contracts upon approval of contract as to form by the Legal Department of the FJD.

### **c. Surety for Proposals**

If required by the RFP, no proposal will be considered unless accompanied by a bond in favor of and payable to the FJD in a sum and form (such as bank cashier's, treasurer's or depositor's certified check) determined to be appropriate by the FJD. If a surety requirement is imposed, the security of the three (3) most qualified Vendors will be retained until the execution of the contract.

**d. Penalty for Failure to Execute Contract**

Any Vendor not lawfully released from his or her proposal, who refuses to execute a contract or who refuses to furnish any required bonds and insurance, shall be liable to the FJD in the amount of the check deposited as security for his or her proposal as liquidated damages; or where the damages are readily ascertainable, such Vendor shall be liable for the actual loss or damage sustained because of the failure of the Vendor to enter into such contract.

**e. Disadvantaged Minority, Women and Disabled Owned Business Enterprises (M/W/DSBE)**

Minority, Women and Disabled Owned Business Enterprises (M/W/DSBE), as defined by the City of Philadelphia's Office of Economic Opportunity ("OEO"), are encouraged to participate in any/all FJD solicitations as prime proposers. Prime proposers who are not M/W/DSBEs are encouraged to utilize M/W/DSBEs as sub-vendors whenever possible. In doing so, proposals/bids should identify your organization's intended amount of M/W/DSBE participation in the project by listing both dollar amount and its reflective percentage of the total proposal.

**f. Nondiscrimination**

During the term of any subsequent contract resulting from this procurement, vendor agrees to the following:

- i. Vendor shall not discriminate nor permit discrimination against any employee, applicant for employment, independent Vendor, or any other person because of race, color, religious creed, ancestry, national origin, age, sex, sexual preference, or disability in the performance of this contract. Vendor shall comply with all federal and state laws prohibiting discrimination.
- ii. Furthermore, pursuant to federal regulations promulgated under the authority of *The Americans with Disabilities Act, 28 C.F.R. and 35.101 et seq.*, the Vendor understands and agrees that no individual with a disability shall, on the basis of such disability, be excluded from participation, in or from activities provided for, as a result of this procurement. As a condition of accepting and executing any contract, the Vendor agrees to comply with the "*General Prohibitions Against Discrimination*", 28 C.F.R. and 35.130, and all other regulations promulgated under *Title II of the Americans with Disabilities Act*, which are applicable to the benefits, services, programs and activities provided by the Commonwealth of Pennsylvania through contracts with outside Vendors.
- iii. Vendor shall take steps to insure that applicants are employed, and that employees or agents are treated during employment without regard to their race, color, religious creed, ancestry, national origin, age, sex, sexual preference, or disability in the performance of any contract as a result of this procurement. Such nondiscrimination shall include, but is not limited to employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training.
- iv. Vendor shall, in advertisements or requests for employment placed by it or on its behalf, state that all qualified applicants will receive consideration for employment without regard to race, color, religious creed, ancestry, national origin, age, sex, sexual preference, or disability.
- v. Vendor shall include the provisions of this nondiscrimination clause in every subcontract pertaining to the performance of any contract as a result of this procurement, so that such provisions will be binding upon each subcontractor. In the event of a violation of subcontractors, Vendor shall promptly notify Marc Flood, Esquire, Deputy Court Administrator, First Judicial District of Pennsylvania, Procurement Unit, Philadelphia City Hall, Room 368, Philadelphia, Pennsylvania 19107, in writing.

- vi. In the event of Vendor's noncompliance with the nondiscrimination clause of this RFP or with any such laws governing nondiscrimination, vendor shall take all steps necessary to come in compliance with this nondiscrimination clause. Further, in the event of Vendor's noncompliance with the nondiscrimination clause of any subsequent contract or with any such laws governing nondiscrimination, the contract may be terminated or suspended, in whole or in part, whereupon all obligations on the contract shall cease, save only the obligation to pay to Vendor the sums due for goods and services already provided prior to the date of termination. In the event of continued refusal by Vendor to comply with this nondiscrimination clause, Vendor may be declared temporarily ineligible for further FJD contracts, and other sanctions may be imposed and remedies invoked.
- vii. It shall be no defense to a finding of noncompliance with this nondiscrimination clause that Vendor has delegated some of its employment practices.
- viii. Vendor shall furnish all necessary employment documents and records to, and permit access to its books, records and accounts by, the contracting agency for purposes of investigation to ascertain compliance with the provisions of this nondiscrimination clause.
- ix. Vendor's obligations under this clause are limited to the Vendor's facilities within Pennsylvania or, where the contract is for purchase of goods manufactured outside of Pennsylvania, the facilities at which such goods are actually manufactured, produced, assembled or delivered.
- x. The Vendor shall be responsible for and agrees to indemnify and hold harmless the Commonwealth of Pennsylvania, the City of Philadelphia, the FJD, and the AOPC, their officers, agents and employees, from all losses, damages, expenses, claims, demands, suits and actions brought by any party against the Commonwealth, the City, the FJD, and the AOPC, their officers, agents and employees, as a result of the Vendor's failure to comply with the provisions of this nondiscrimination clause.

**g. Prevailing Wage**

Historically, the FJD does not require any vendor to hire/employ unionized personnel, however, the FJD does require the selected vendor to compensate any personnel and/or subcontractors performing the requisite services of this solicitation at the current prevailing wage levels for similar type work/services; wages, as used herein, shall include all fringe benefits. During the course of a subsequent agreement to this solicitation, any increases in pay granted to organized labor by employers shall also be paid to non-organized personnel doing similar work.

**h. Qualifications to Do Business**

The Vendor shall, within 5 days after receiving a letter of intent to award a Contract, provide an opinion letter from its legal counsel that the Vendor is qualified to do business in Pennsylvania and is not prohibited by articles of incorporation, bylaws, or the law under which it is incorporated from performing the services required under this Contract. This opinion letter will acknowledge that the FJD is relying on said opinion in awarding and executing the Contract.

**i. Prohibition on Foreign Corporations**

No contract will be awarded to a Vendor who is a foreign nation corporation or is operating under a fictitious or assumed name, unless the Vendor has compiled or has agreed to comply with the regulations governing proper registration under the laws of the State of Pennsylvania and the FJD.

If the Vendor is incorporated in some state other than the State of Pennsylvania, the Vendor shall provide documentation to establish that the corporation is registered to conduct business in Pennsylvania.

- j. **Rejection of Collusive Bids**  
Proposals received from any Vendors who engage in collusive bidding shall be summarily rejected. The terms and conditions of the Bid Anti-Rigging Act, the Act of 1983, October 28, P.L. 176, No 45; 73 P.S. 1611 et. seq. apply.
- k. **Rejection of Proposals**  
The FJD reserves the right to withdraw or cancel this RFP at its discretion at any time prior to execution of a contract to reject any or all proposals or to waive any minor or technical deviations as it may deem fit and proper. The successful Vendor's proposal will become part of the formal contract. All proposals will become the property of the FJD.
- l. **Incurring Costs**  
The FJD is not liable for any cost incurred by Vendor in the preparation and presentation of proposals. Total FJD liability is limited to the terms and conditions of the contract.
- m. **RFP Amendments**  
The FJD reserves the right to amend the RFP prior to the date for proposal submission.
- n. **Proposal Amendments and Rules for Withdrawal**  
Unless requested by the FJD, no amendments, revisions or alterations to proposals will be accepted after the proposal due date.

After proposal due date, a submitted proposal may be withdrawn upon written request of the Vendor. In such instances, the bid bond, if required, may be forfeited upon the granting of such request.

Any submitted proposal shall remain valid for sixty (60) days after the proposal due date or until a contract is formally executed, whichever comes first.

- o. **Negotiation of Contract**  
Negotiations may be undertaken with the vendor(s) whose proposals satisfactorily identifies the requisite criteria for this project as stated in this RFP. All contracts shall be subject to standard governmental clauses as prescribed by the FJD. The FJD reserves the right to assign the contract to any person, office or entity as it deems appropriate or as ordered by the Supreme Court of Pennsylvania.
- p. **Anti-Bribery**  
The Vendors' response to this RFP certifies that the Vendor has not been convicted of bribing or attempting to bribe an officer or employee of the FJD.
- q. **Offer of Gratuities**  
By submission of a proposal, the Vendor certifies that no gratuities of any type were either offered to or received by an elected or appointed official or employee of the FJD or its political subdivisions in connection with this procurement from the Vendor, the Vendor's agents or employees or subcontractors. Any contract arising from this RFP may be terminated by the FJD.
- r. **Restrictions on Contact with FJD Personnel**  
From the date of release of this RFP until such time as a contract is awarded, all contact with personnel employed by or contracted to the FJD is prohibited except as required by this RFP. Violation of these conditions is cause for the FJD to reject a Vendor's proposal or rescind any contract awarded pursuant to this RFP.
- s. **Restrictions on the Use of Former Judiciary Personnel**  
By submission of a proposal, the Vendor certifies that no person formerly employed by the Pennsylvania Judicial Branch on a full time basis within twelve (12) months immediately preceding the date of the release of this RFP had any involvement whatsoever in the preparation of the Vendor's proposal. For purposes of this subsection, a "full time basis" means providing services for a minimum of thirty-five (35) hours per week for a period of twelve (12) consecutive months, at least one (1) month of which fell within the twelve (12) months immediately prior to the date of the release of this RFP.

Furthermore, the Vendor certifies by the submission of the proposal that if the Vendor is awarded the Contract, after Contract execution, if any person described above should come into the employ of the Vendor, such person shall not be assigned to this project at any time during the contract period without prior written consent of the FJD.

Any violations of these certifications may, in the discretion of the FJD, be grounds to reject the proposal or terminate the contract.

**t. Conflict of Interest**

No member of the FJD or any elected or appointed official serving as a member of any committee formed to review or select a Vendor shall have more than a nominal financial interest in any Vendor or Vendors submitting proposals in response to this RFP.

All persons serving in the capacity of selection or review and evaluation staff shall sign a disclosure statement indicating any financial relationships, contractual or other professional agreements with Vendors who submit a proposal in response to this RFP.

**u. News Releases**

News releases pertaining to this RFP shall not be made without prior approval of the FJD and then only in coordination with the FJD.

**v. Public Disclosure**

As a general rule, the Court does not disclose any personally or professionally identifiable information collected or obtained through normal Court business practices and/or procedures except where permission has been obtained or where the information is classified as public information under the State of Pennsylvania's Right to Know Act (65 P.S. § 67.101 *et seq.*), Pennsylvania's General Assembly's Act 3 of 2008, or any other applicable laws. Any/all participating Parties should be aware that information collected or obtained by the Court through a solicitation and/or business relationship may be subject to examination and inspection if such information is a public record and not otherwise protected from disclosure. Furthermore, no public agency, official, employee, and/or custodian shall be liable, nor shall a cause of action exist, for any loss or damage based upon the release of a public record if the public agency, official, employee, and/or custodian acted in good faith in attempting to comply with the provisions of said Acts and/or applicable laws.